



A Practical Approach to Preventing Email Mistakes

Erve Europe



Retail



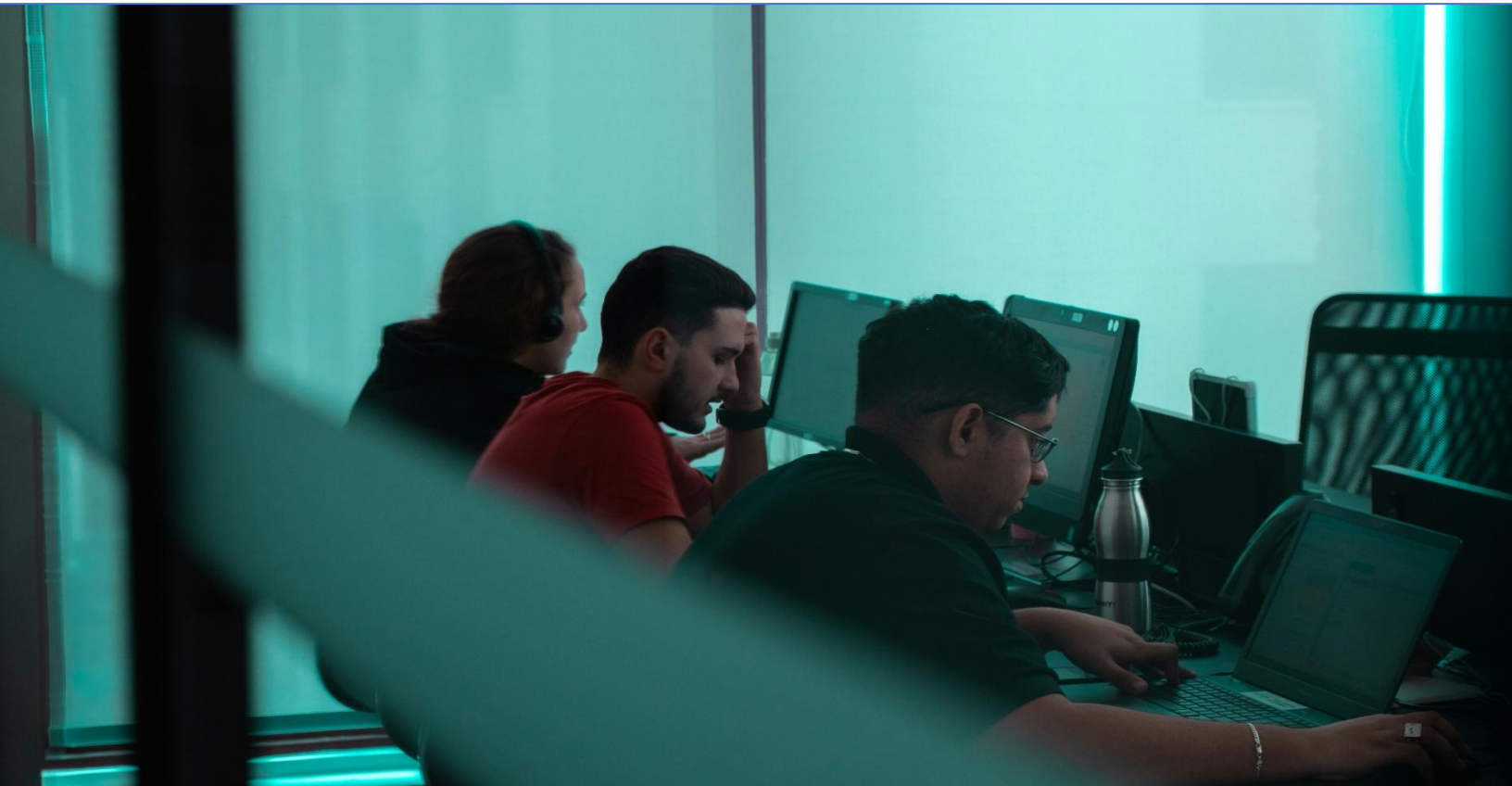
35 users



Belgium



SendGuard Std



Erve Europe is a leading licensed and branded apparel company operating across EMEA. Their business relies heavily on accurate, confidential communication with multiple customers and partners. With sensitive commercial information exchanged daily, email accuracy is essential.



The recipient and attachment confirmation popup is a simple feature that delivers huge value. Errors are now a thing of the past

Sven DeHondt, Shared ICT Manager – Aurelium NV

Business Challenge

With high volume and busy schedules, even well-trained teams can face risks: a mistyped name, the wrong attachment, or a message sent to the incorrect recipient. In corporate services, a single oversight can create compliance issues or damage client confidence.

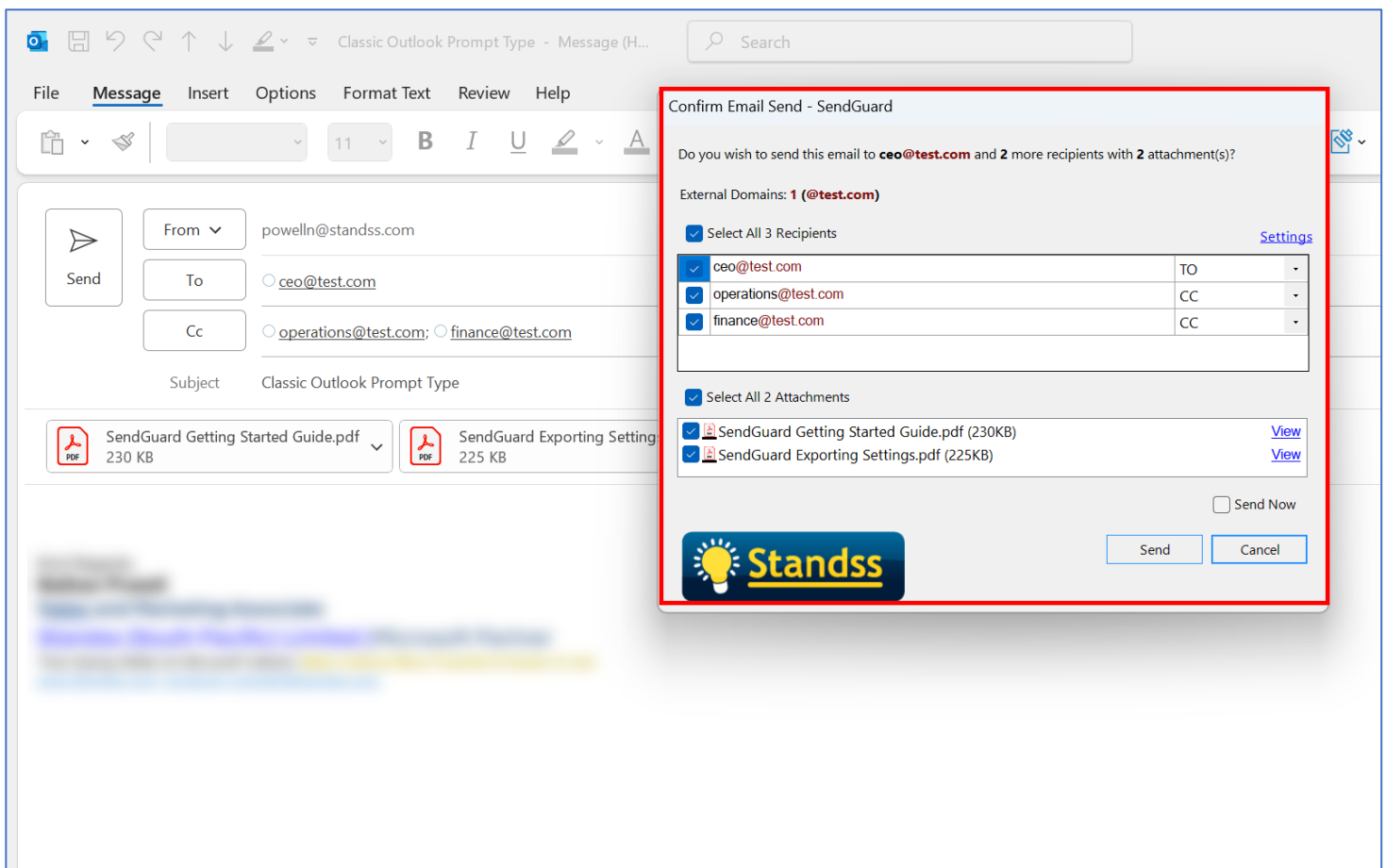
The Solution

Erve Europe chose SendGuard for Outlook because it offered a practical, lightweight safety layer that was easy to configure and deploy using Intune. The rollout was smooth and the team adopted it quickly.

Most valuable features:

- Recipient confirmation prompts
- Attachment verification reminders

These features created a simple but powerful pause-and-verify process before every send.



SendGuard for Outlook is available on Classic Outlook for Windows, New Outlook, OWA (Outlook Web Access), Outlook for Mac and Outlook Mobile (iOS & Android).

SendGuard for Outlook stops emails from being sent to the wrong recipients, protect sensitive data—even *after* you click Send.

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www.standss.com/sendguard_M365/trial



Microsoft Partner

Results



SendGuard has completely eliminated the risk of misdirected emails, giving us peace of mind when handling confidential client communications

Sven DeHondt, Shared ICT Manager – Aurelium NV

Since implementing SendGuard, Erve Europe reports:

- Zero misdirected emails
- Improved accuracy and user confidence
- Enhanced protection of sensitive client communication
- Reinforced compliance and data-handling processes